

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 10/052,577 Confirmation No.: 7360
Applicant : Brent MAGOUIRK *et al.*
Filed : January 18, 2002
TC/A.U. : 3623
Examiner : Johnna LOFTIS
For : CUSTOMER MANAGEMENT SYSTEM

Mail Stop Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

August 27, 2009

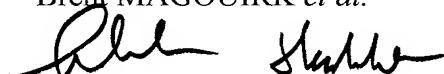
REQUEST FOR EXTENSION OF TIME

Dear Commissioner:

Please extend the time for response to the Final Office Action dated February 27, 2009 by three months, from May 27, 2009 to August 27, 2009.

The Commissioner is hereby authorized to credit any overpayment, charge the extension of time fee, or charge any additional fee to Deposit Account No. 50-2929, referencing Docket No. P68364.

Respectfully submitted,
Brent MAGOUIRK *et al.*



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